



Course Policies for cultureadvantage.org and culture-advantage.com Websites.

For Continuing Education for Nurses: Please refer to Section 1 and Section 2

For all other users and participants to the Medical Interpreter Programs: Please refer to Section 2

Please read the terms/conditions/policies before you take our courses. Individual course policies and Special Agreements supersede the General Policies. Please do not use this website if you do not agree with our general [Terms and Conditions](#). If you have registered to take a course or program, you also need to read and agree to our [Refund Policy](#). All Course Policies are subject to change without notice.

Your use of the website indicates agreement with the following:

Section 1:

Information for Nurses taking the courses for continuing education.

Courses that are marked for continuing nursing education are pre-approved by the California Board of Nursing. Culture Advantage is an approved Continuing Education Provider 15854 for California Board of Nursing effective September 22, 2011 to September 30, 2013.

For nurses registered in the State of California, you must follow all applicable CA Board of Nursing regulations for receiving continuing education.

For nurses from other states, please refer to your respective state's Board of Nursing for approval for continuing education received from other states.

Additional fees for verification of course completion to your Board of Nursing or any other entity. Request for verification must be received within 2 years of course completion.

Section 2:

Applicable to anyone who uses the Culture Advantage websites to access individual courses or programs.

1. Culture Advantage partners with PayPal Subscriptions service for automated course payments, subscriptions, cancellations and renewals. All questions regarding these transactions should be addressed to PayPal. Your membership or registration will be referred to as "Subscription."
2. Culture Advantage may create system-generated or system-issued log in names and passwords for registered subscribers. Users may change their passwords at any time. However, Culture Advantage may not be able to provide technical support services if a user does not use a system-generated/issued password. You are solely responsible for maintaining the security of your password. Culture Advantage is not liable for any unauthorized or fraudulent use of the website or services.
3. You are responsible for providing true, accurate, current and complete information during the registration process. You agree to maintain and update the registration information to keep it true, accurate, current and complete. We verify your identity through your registration information and through your PayPal account, or information on your check if you have paid by check. Communication will be sent to the email addressed identified in your PayPal Account or from your check. You must request in writing any changes in the email address from the original registration or payment information.
4. We do not guarantee delivery of messages, or access to your account, if any of your account information is invalid or incorrect. Please ensure that your personal information is accurate when you register for a course or program.
5. You may not be able to access your account if you do not verify or confirm your "Subscription" or "Request for Information" by email. It is your responsibility to confirm all such requests for additional verification or additional permission in order to continue receiving access to courses or lessons.

6. Discussion Forums: It is your responsibility to maintain your online privacy by not providing personal information other than your first name or log in name and general location when posting in the forums. Please do not make references to specific people or places/locations that could be identifiable by other participants. Culture Advantage reserves the right to edit/delete specific references in the discussion forums. Only the participant who makes the posts would be responsible for their postings.

7. You may select and use a screen name or log in name that is not your real name, provided that you use your real name when registering for participation in the Forums or other interactive areas. Participants in interactive areas shall not misrepresent their identity or their affiliation with any person or entity.

8. Culture Advantage has no obligation to monitor or screen Postings and is not responsible for the content in such Postings or any content linked to or from such Postings. Culture Advantage however reserves the right, in its sole discretion, to monitor Interactive Areas, screen Postings, edit Postings, cause Postings not to be posted, published, uploaded or distributed, and remove Postings, at any time and for any reason or no reason.

9. We reserve the right to change or modify the courses, fees, and course requirements at any time without notice. Always check to see if the course or program has changed since your last visit.

10. All courses and programs are time-limited and must be completed within the time-limit specified in your program plan.

11. Culture Advantage may deny or terminate service upon the failure of the subscriber to pay the charges when due. Such termination or denial will not relieve the subscriber of responsibility for the payment of all accrued charges and any collection fees if applicable. Re-instatements and program extensions may be requested by going to the Payment Page and paying the current fees for those services.

12. You are expected to keep a copy of your course work and/or completed assignments and certificates for your own records. We may assess additional fees

for request of review of your completed course work after the End Date of your Program Plan.

13. Upon completion of an independent online course (course that is not part of a certificate program of study), your completion certificate may be downloaded or may be emailed to you. Printed copies of certificates to be mailed to you require additional fees. We may assess additional fees for request of certificates to be emailed to you after one week of course completion.

14. Verification of course completion. Culture Advantage may verify course completion to the third party named in your PayPal Account or named in the payment check received. Verification of course completion to a third party may only be requested by email.

15. We are not obligated to delete your registration information at your request. You may not request to delete your registration information. If you do not agree to our terms and policies, simply refrain from using the website.

16. We reserve the right to delete inactive accounts at any time. Any information regarding your account would no longer be available. In order to continue using the website, users would need to re-register.

17. Courses and lessons are available from the website at any time. However, since availability of the website depends on numerous conditions related to the nature of the Internet, such as connections, bandwidths, servers, etc, we do not warranty the service will be uninterrupted or error free. Under no circumstances shall Culture Advantage, its owners, affiliates, licensees, advertisers, agents or partners be liable for any direct, indirect, incidental, special or consequential damage that may result from the use or inability to use the service; or that result from mistakes, errors, omissions, interruptions, deletion of files, defects, delays in operation, faulty transmission, or any failure of performance, whether resulting from computer viruses, communications failure, theft, destruction or unauthorized access to Culture Advantage records, programs or services, or changes in program availability. We do not warranty the service will be uninterrupted or error free.

18. Links or pointers to other websites and references to products and services offered by third parties are provided to you for your convenience only and do not constitute an endorsement or approval by Culture Advantage of (a) the organizations that operate such websites; (b) the content, privacy policies or other terms of use on such websites; or (c) such third party products and services. Since we have no control or responsibility over websites or content maintained by other organizations, or for products and services offered by third parties, we do not assume any liability for your use of any of the foregoing, which use you agree shall be at your own risk.

19. We may recommend links to other websites that we have found to be of benefit to our users. You are expected to comply with recommended website's Terms of Service and agree to their terms and policies. We do not assume any liability for your use of any of the foregoing, which use you agree shall be at your own risk.

20. The transmission of data or information (including communications by e-mail) over the internet or other publicly accessible networks is not secure, and is subject to possible loss, interception or alteration while in transit. Accordingly we do not assume any liability for any damage you may experience or costs you may incur as a result of transmissions over the internet or other publicly accessible networks.

21. If you are dissatisfied with the Culture Advantage website or with any terms, conditions, policies, guideline or practices, discontinue using the website. The Terms of Use shall be governed by and construed in accordance with the laws of the state of Kansas.

22. If you have registered for a course or program, review the additional policies under Refund Policy. You may have specific policies and agreements under your Program Plan.

For any questions, please email or call us. Please refer to the Contact Us page.

Contact information: Marlene V. Obermeyer, MA, RN Director

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